

# DIGITAL SUPPORT TECHNICIAN LEVEL 3



CLEAR QUALITY



## WHO IS IT FOR?

This Work-based learning is for Digital Support Technicians, this can include:

- ICT Support Analyst
- IT Operations Technician
- Digital Applications Specialist
- Digital Systems Operator
- Digital Service Support
- Technical Support Professional
- Digital Support Professional
- Operations Technical Specialist

This qualification is available to apprentices of any age. Previous qualifications will not affect your ability to apply for this Work-based learning as long as you are in or moving into an IT role within your organisation.



## WHATS INCLUDED?

The Digital Support Technician Work-based learning covers:

- Digital technologies
- Data management
- Digital security
- Digital services support
- Digital information management systems
- Digital learning
- Organisational policies and standards
- Business and decision-making skills
- Continuous improvement and teamwork
- Communication and thinking skills



## DURATION AND COST

COURSE DURATION: 15 MONTHS

COURSE COST: £13000

5% NON LEVY CONTRIBUTION: £650



## HOW WE DO IT!

All of our Work-based learnings are delivered remotely using the most up to date technology including online lectures, eLearning and assignments. We have designed all our training to be split into bite sized chunks of learning.



## ENROLMENT

Please get in touch if you would like more information on our Work-based learning Programmes.

We run cohorts every quarter for the Work-based learning so please register your interest now to ensure you have a place on the next available cohort.

Email: [training@clearquality.co.uk](mailto:training@clearquality.co.uk)

Phone: 01709 918501



## HOW IS IT FUNDED?

Levy paying: if your levy account has the funds to cover the full Work-based learning costs then the cost will be drawn down from your levy account each month for the duration of the Work-based learning.

Non-levy-paying companies: employers will pay 5% towards the cost of the Work-based learning and the Government will pay the remaining 95%, up to the funding band maximum. The 5% contribution will be required after the initial enrolment is completed and will be billed in full.

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**Work-based learning course by the ISO Specialists at  
Clear Quality**